PRODUCT OVERVIEW

Acuitic Certify

Run product certification and engineering inspection in one place — staff portal, customer portal, and auditor field app (in rollout).

acuitic.com · sales@acuitic.com

WHY CERTIFY

Stop chasing jobs across email and paper.

Certification and inspection teams usually split work across forms, folders, and chat. Status is hard to answer. Billing sits apart from the job. Customers keep asking for updates.

Before

Scattered forms · unclear stage · quotes not linked to work · status by phone

With Certify

One digital journey · clear stages · finance on the same job · customer self-service

HOW A JOB MOVES

Enquiry → Application → Quote → Project → Audit / Inspection → Certificate → Invoice

Your staff

Run enquiries, applications, projects, forms, and billing.

Your customers

Register, apply, track progress, see quotes and invoices.

Auditors in the field

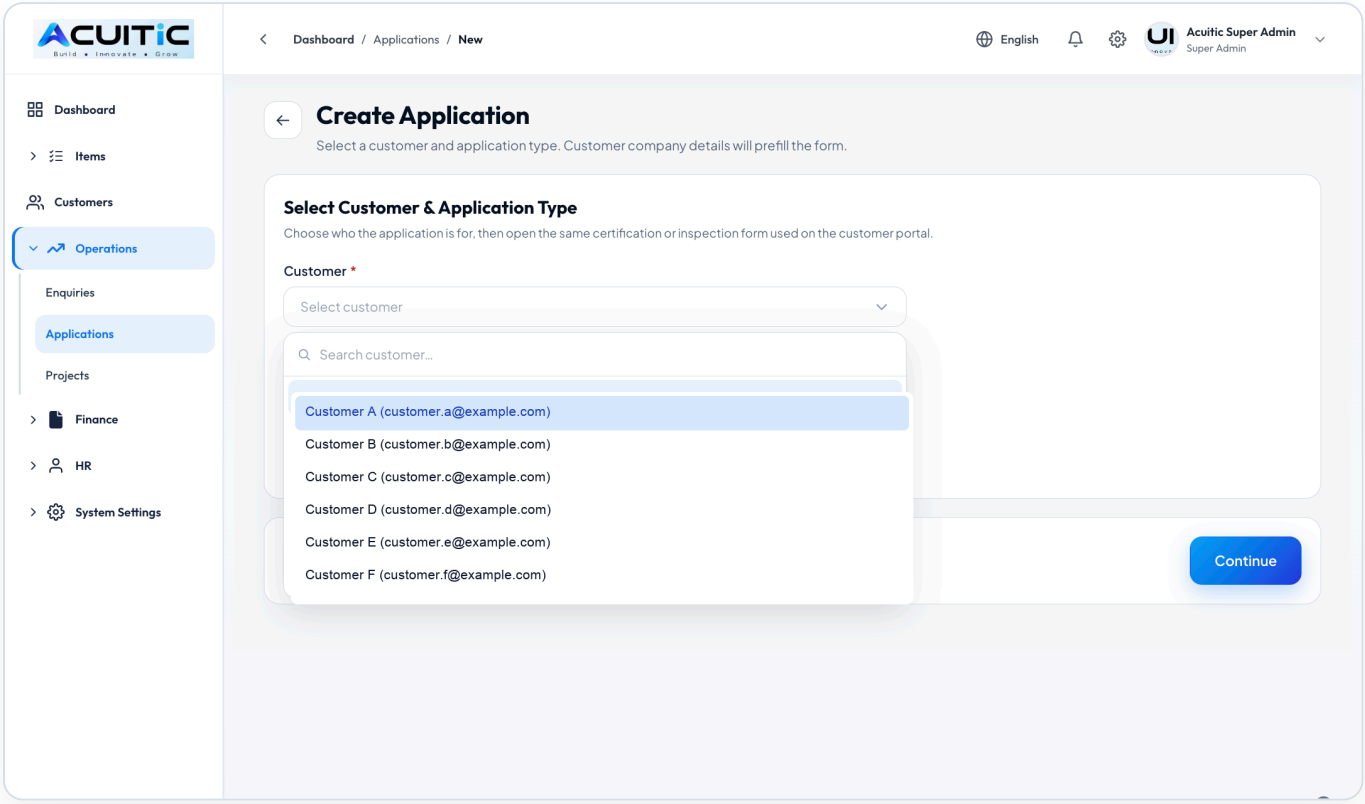
Field app in rollout - projects, attendance, checklis and alerts on site.

Built for conformity-assessment work — staff ops, customer self-service, and auditor field app (in rollout).

THE HEART OF CERTIFY

Creating an application is simple.

Pick the customer. Choose Inspection or Certification. Certify opens the right guided form — step by step.



Start here: customer + service type.

PATH 1

Product Certification

Purpose → Applicant → Factory → Product → Technical → Documents → Submit

PATH 2

Engineering Inspection

Applicant → Site → Project scope → Documents → Declaration

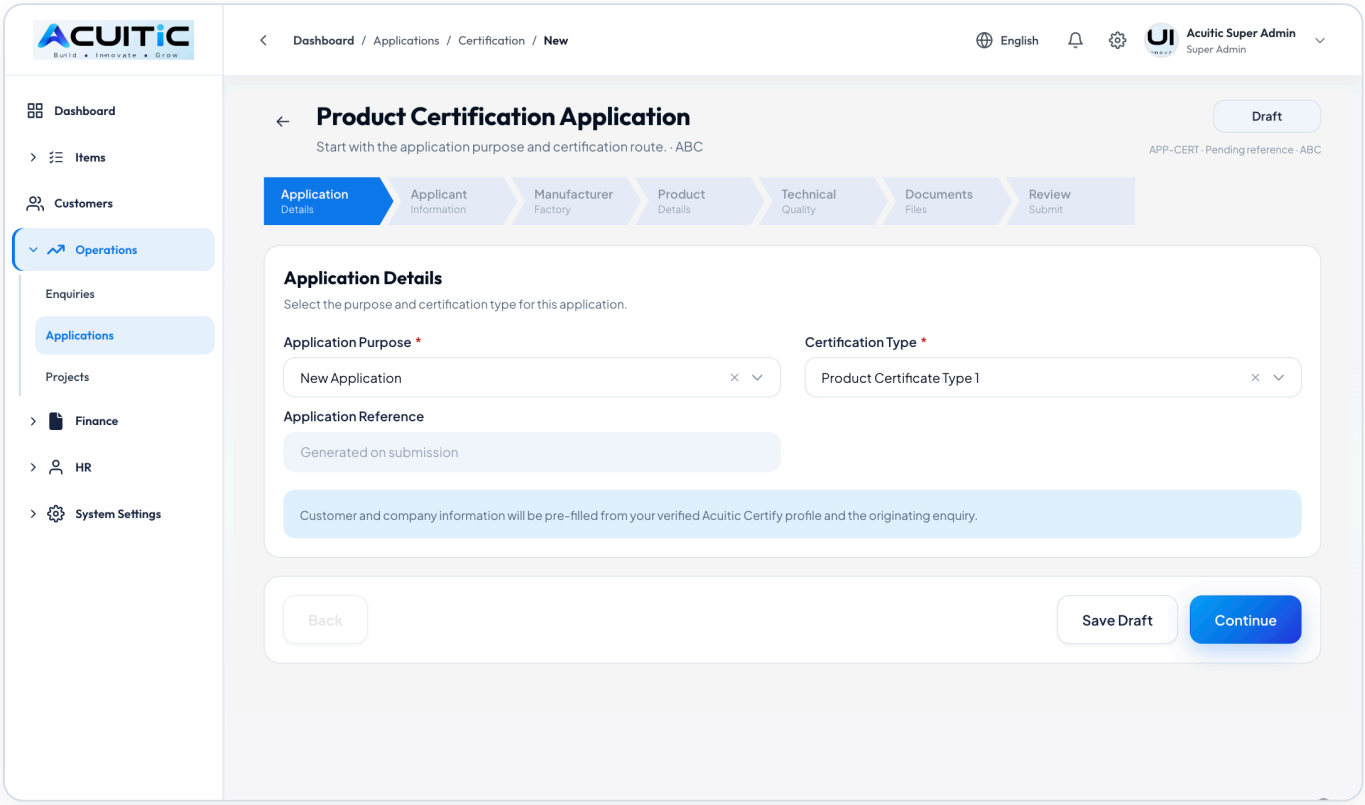
Customer details pre-fill from their profile. Staff and customers use the same wizard — so everyone sees one clear process.

PRODUCT CERTIFICATION

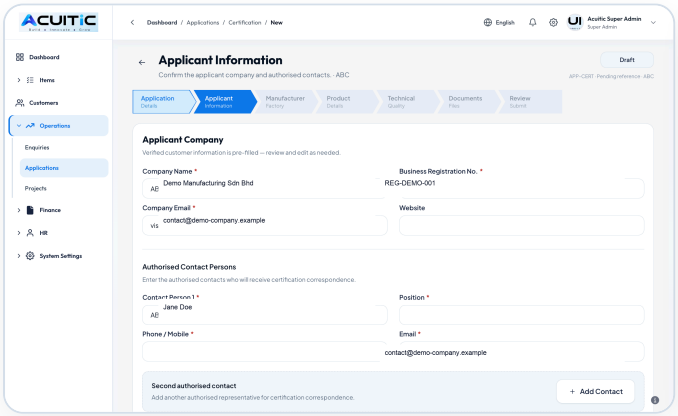
What the certification form asks

Each screen is one job. No jumping around a long PDF.

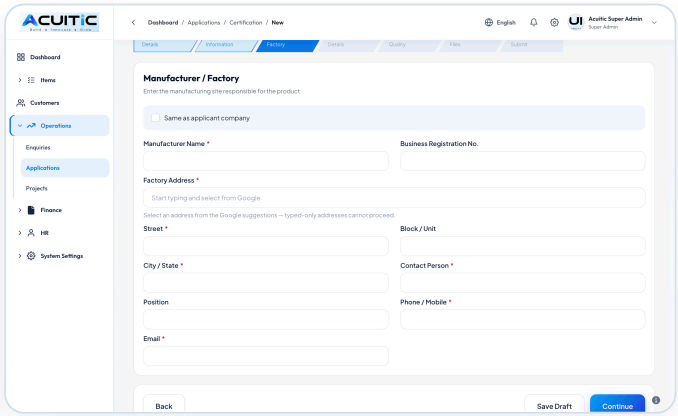
1. **Application details** — purpose (new / renewal / etc.) and certificate type.
2. **Applicant** — company + authorised contacts (often already filled).
3. **Manufacturer & factory** — where the product is made.
4. **Product + technical + documents** — then review and submit.



Step 1 — purpose and certification type, with the full stepper visible.



Applicant (pre-filled)



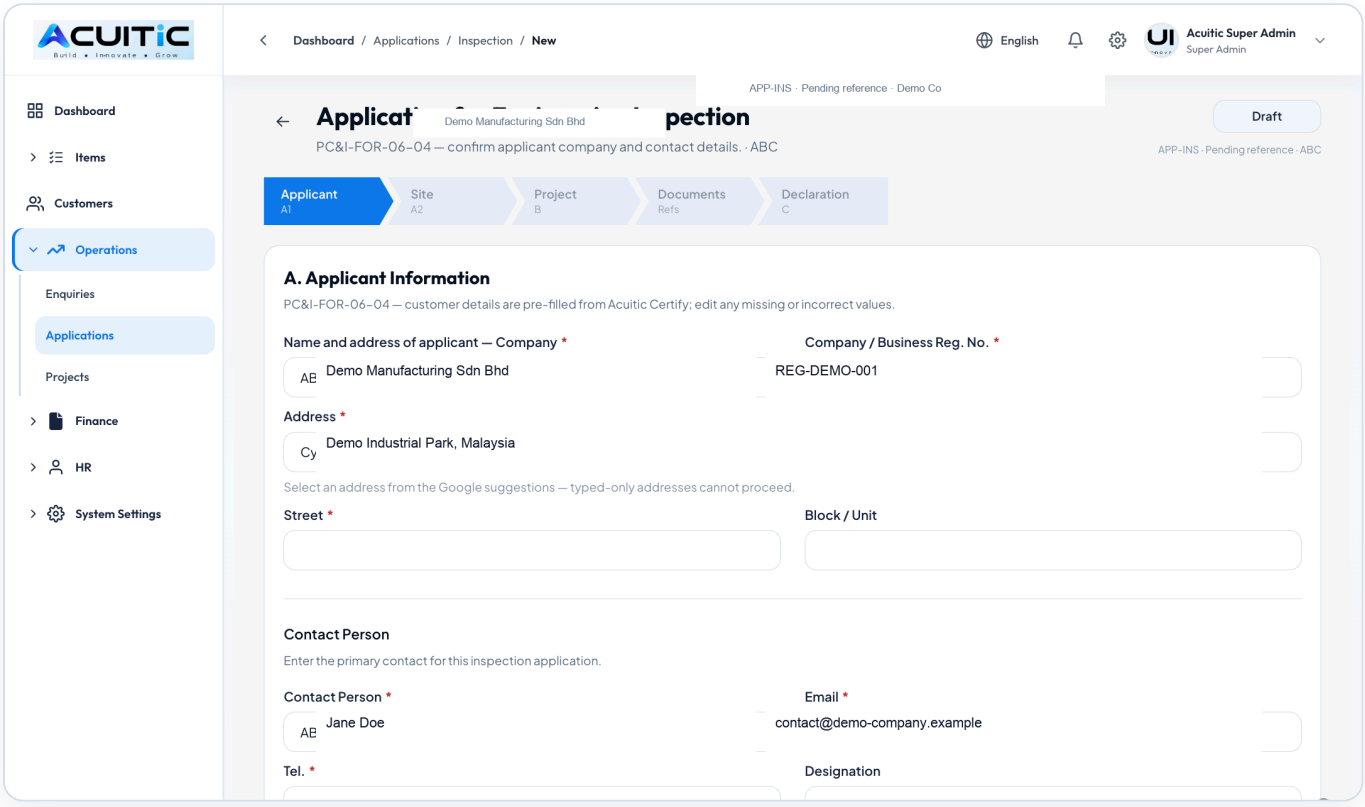
Manufacturer / factory

ENGINEERING INSPECTION

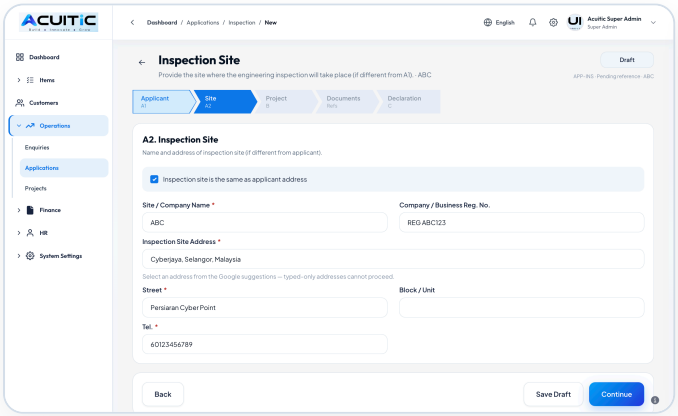
What the inspection form asks

Structured like a controlled inspection application: who applies, where to inspect, what to inspect.

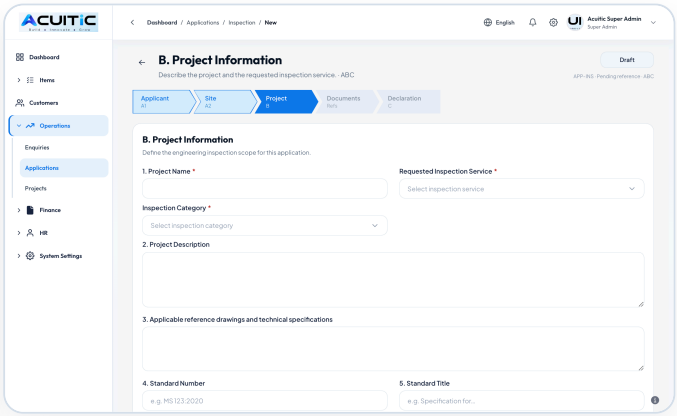
1. **Applicant (A1)** — company and contact for the job.
2. **Site (A2)** — inspection location (or "same as applicant").
3. **Project (B)** — name, service, category, standards.
4. **Documents → Declaration** — attach evidence, then submit.



Step A1 — applicant details with the inspection stepper.



Site (A2)



Project scope (B)

APPLICATION → PROJECT STEPS

Every stage on one rail — clear ownership.

After submit, Certify opens the full workflow: costing, quotation, audits, reports, and certificate stages — with status, who acts next, and Acuitic document codes on every step.

CERTIFICATION

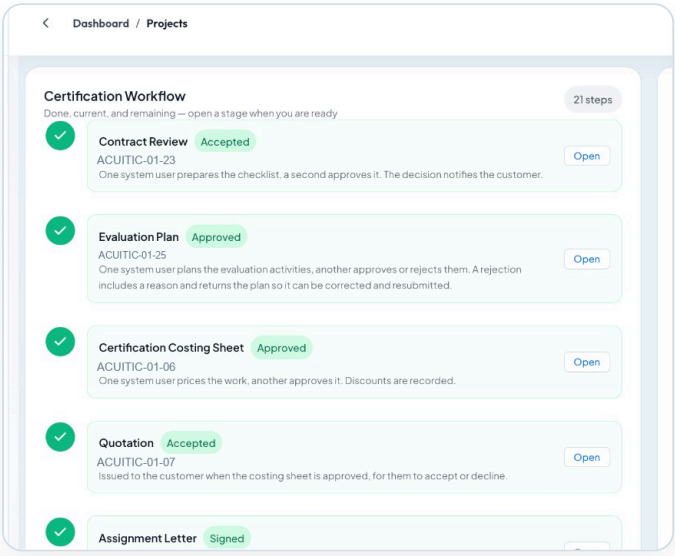
Contract → certificate

Review, plan, costing, quotation, audit, testing, then licence approval — all on one project.

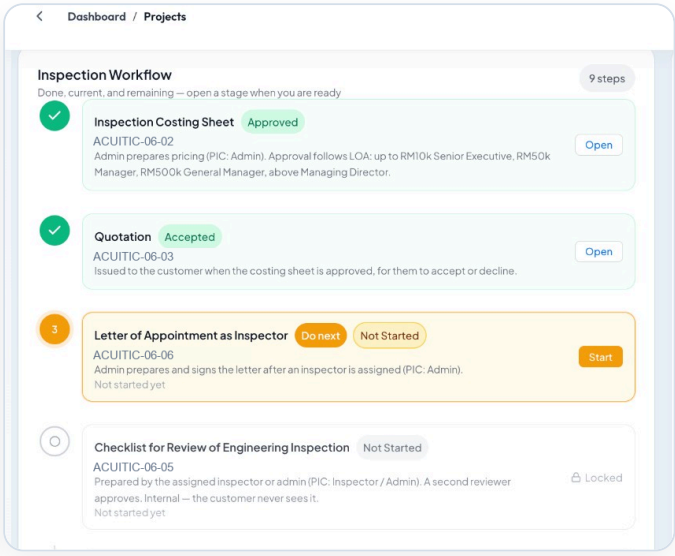
INSPECTION

Costing → field work

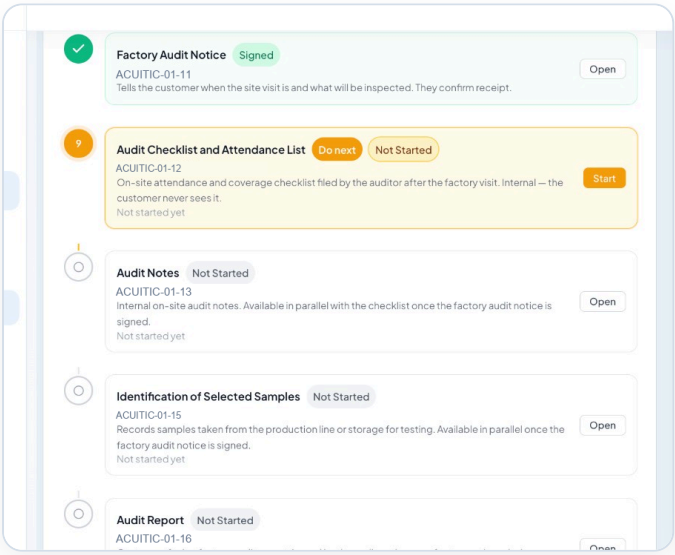
Pricing, quotation, appointment letter, checklists, plan notice, then on-site stages.



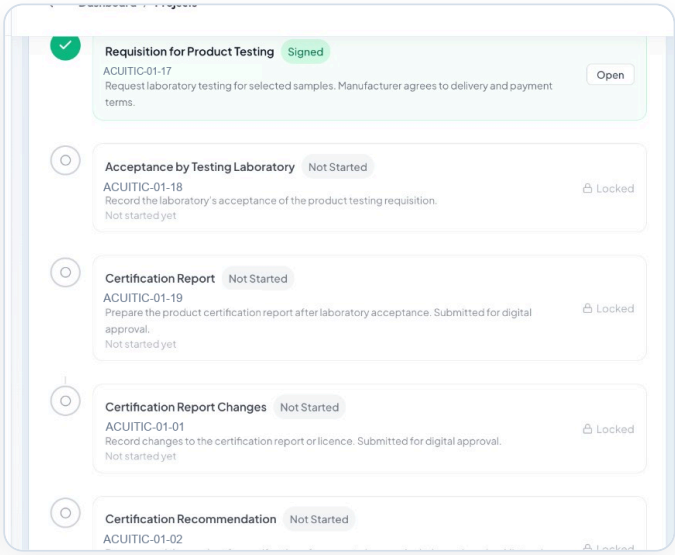
Certification — contract review through acceptance



Inspection — costing, quotation, then field stages



Factory audit — notice, checklist, notes, samples, report



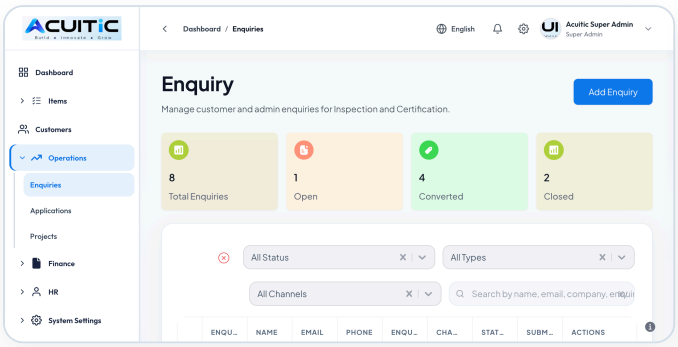
Testing & report → certificate approval (ACUITIC-01-03)

> Staff open the next unlocked step from the same project screen. Locked stages stay visible so the full journey is always clear.

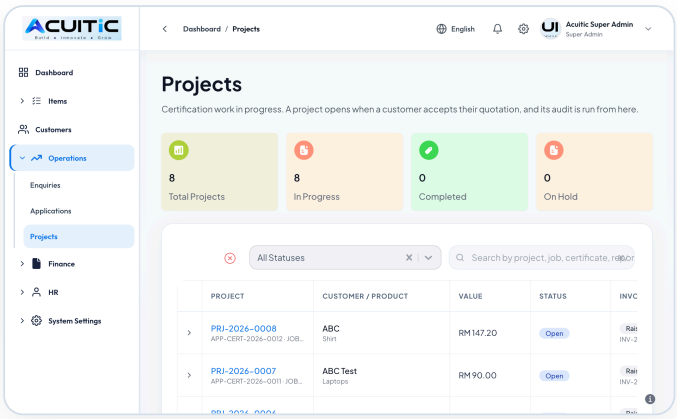
AFTER THE APPLICATION

Track the work. Link the money.

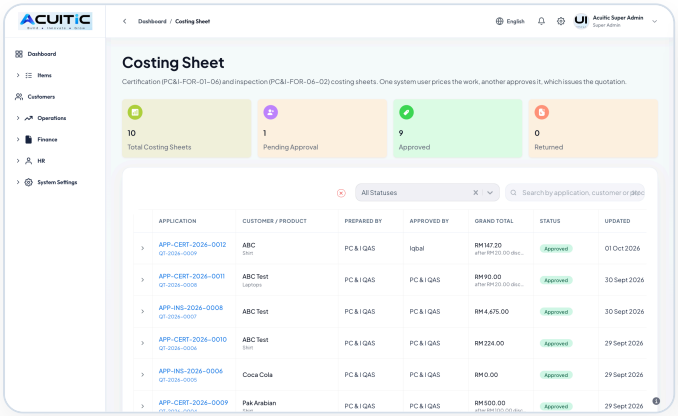
Once submitted, the job moves through the same system — no separate spreadsheet for status or billing.



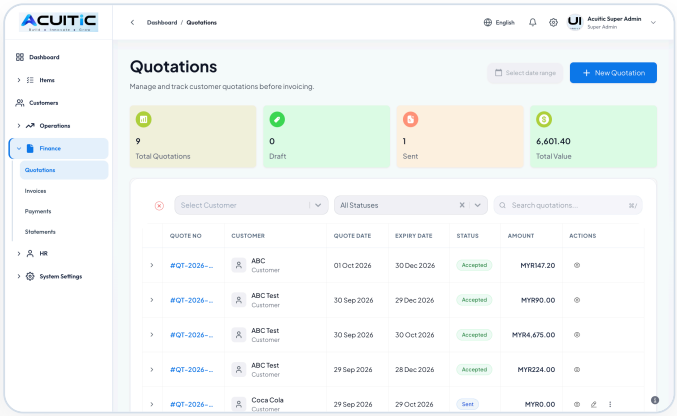
Enquiries — intake at a glance



Projects — live certification jobs



Costing sheets



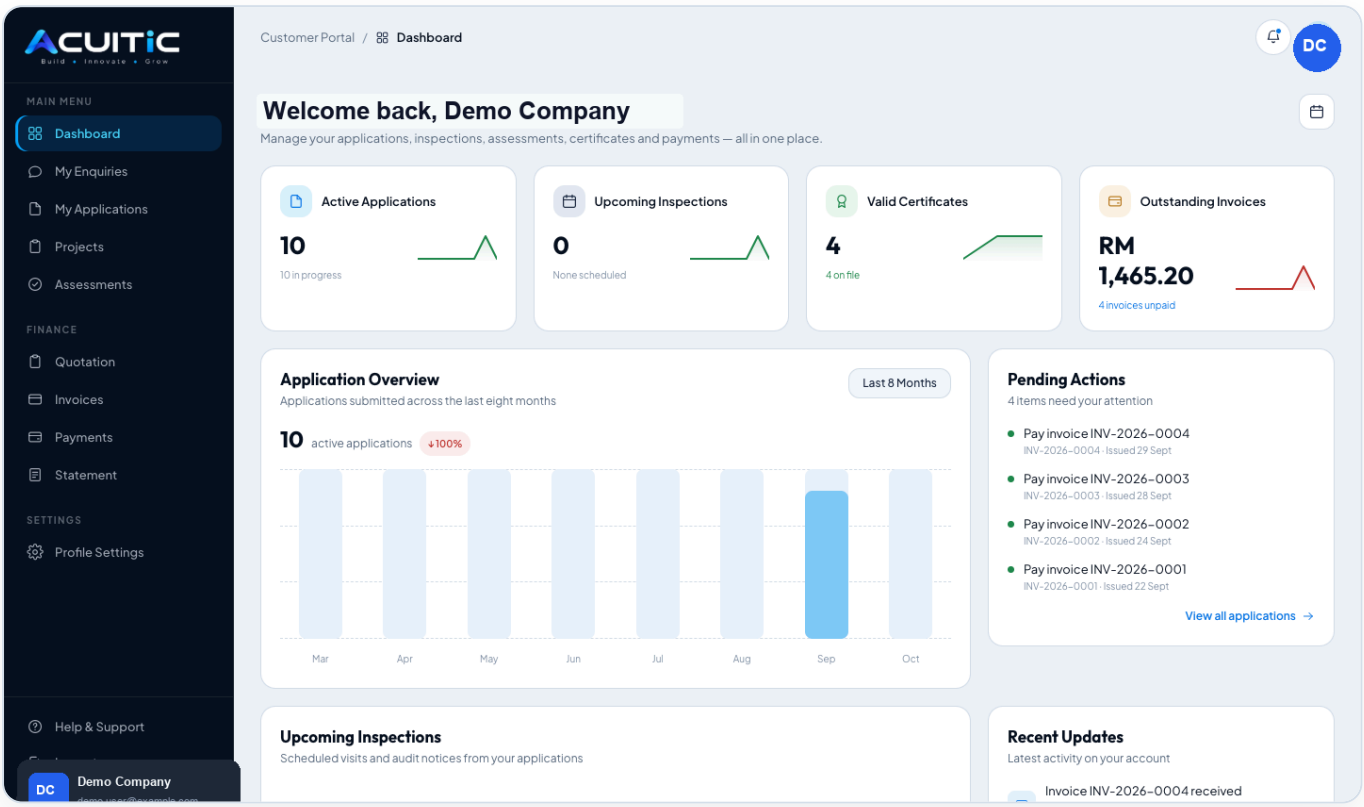
Quotations on the same job

> Costing → quotation → invoice → payment stays attached to the application / project. Customers can also follow progress in their portal.

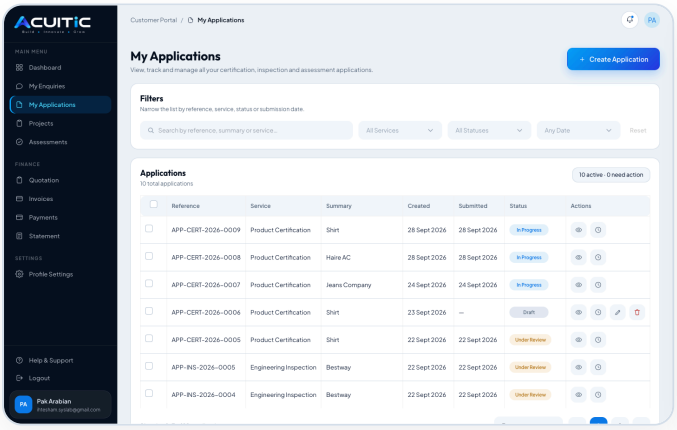
FOR YOUR CLIENTS

A branded portal — not just a login page.

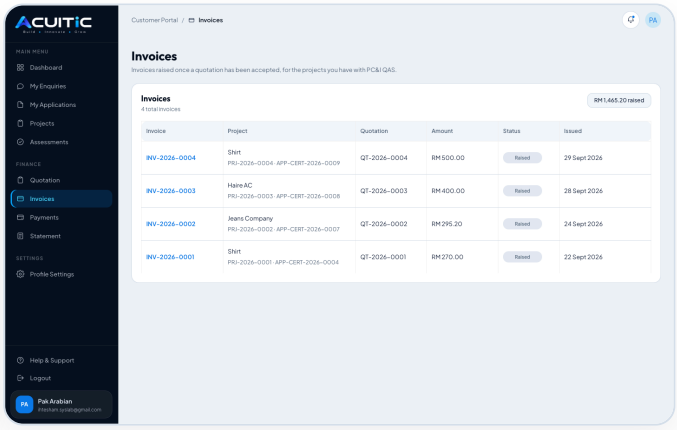
Customers register once, then manage enquiries, applications, projects, quotations, and invoices — without calling your ops team for every status check.



Customer dashboard — applications, certificates, invoices, and pending actions at a glance.



My Applications — track every submission



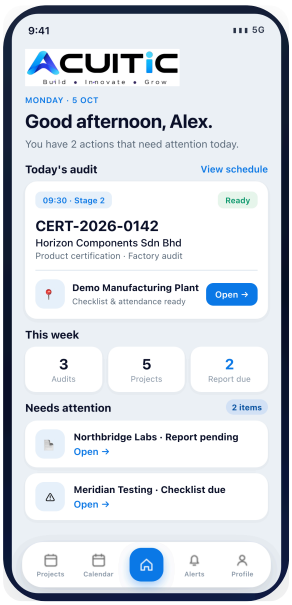
Invoices & commercial documents online

> Same application wizards your staff use — so the customer journey stays consistent from enquiry to certificate.

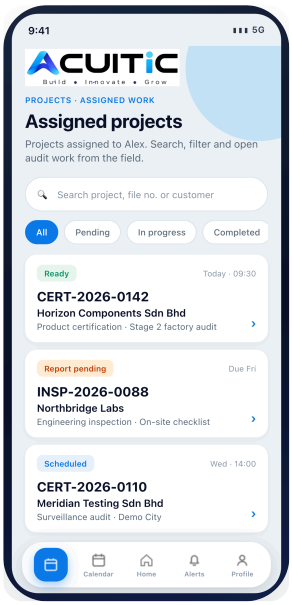
FOR YOUR AUDITORS

Field work via the auditor app - in rollout.

Auditors see assigned projects, today's audits, attendance, checklists, and alerts on their phone — so on-site work stays linked to the same job in Certify.



Home — today's audit & actions due



Projects — filter, search, open on site

Clear forms
Guided certification & inspection wizards.

Customer portal
Self-service for status, quotes, and invoices.

Auditor app (in rollout)
Mobile field work tied to the same job.

See it live — 30 minutes

We'll walk your team through staff ops, the customer portal, and the auditor app (in rollout).

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